

# Commission for Conciliation and Mediation

Add: 6<sup>th</sup> & 7<sup>th</sup> Level, Silvercrest Court, Mgr Gonin Street Port Louis:

Tel: 213 3600

Fax: 2134969

## Customer Feedback Form

### 1. OBJECTIVE

The objective of this evaluation form is to get the views of our customers on the services provided by the Commission for Conciliation and Mediation.

### 2. SERVICE DELIVERY

	Please tick as appropriate	Excellent	Good	Satisfactory	Poor
(a)	Handling of labour disputes/representations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(b)	Assistance/guidance provided	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(c)	Availability of officers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### 3. (a) Are you satisfied with the services provided by the Commission?

Yes

No

(b) If no, why?

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.....  
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(c) Do you have any suggestion to make for improving the service delivery?

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.....  
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### 4. COMMENTS

Any other comments/remarks

.....  
.....  
.....

Date:

### CONTACT INFORMATION (OPTIONAL)

Name:

Address:

**Thank You for your feedback**